

21 January 2025

**Primary Care Team**

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**To patients registered with Cauldwell Medical Centre**

Dear Patient(s)

**Important information about your health services at Cauldwell Medical Centre, Kempston Rd, Bedford MK42 9DJ**

This letter is for everyone living at this address who is registered as a patient at Cauldwell Medical Centre. Please share it with other members of your household if they are registered at this practice.

We are writing to you as Bedfordshire, Luton and Milton Keynes Integrated Care Board (BLMK ICB) are responsible for ensuring General Practice services in Bedford. We have been notified by East London Foundation Trust (ELFT), the organisation who currently holds the contract for general practice services at Cauldwell Medical Centre that they intend to end their contract to provide services from Monday 30 June 2025.

The ICB are starting the process to secure a new provider of general practice services for the surgery. **Please be assured that most of the staff working at the practice will remain and as a registered patient you do not need to take any action.**

We are working hard behind the scenes with current staff to find a new contract holder and the services will remain at the same location. There will be no change to your practice and the service that you currently receive.

**What happens next?**

We will write again with further information before the end of June 2025.

If you have a query or concern, or you would like this information in another format or language, please contact the primary care team by email on [blmkicb.coreprimarycare@nhs.net](mailto:blmkicb.coreprimarycare@nhs.net) or leave a voicemail message on telephone number 0800 148 8890 and someone will call you back.

Yours faithfully



**Nicky Poulain**  
Chief Primary Care Officer  
Bedfordshire, Luton and Milton Keynes Integrated Care Board