

June 2025

To patients registered with
Cauldwell Medical Centre

Primary Care Team

BLMK ICB
Priory House, Monks Walk,
Chicksands, Shefford, Beds SG17 5TQ
Tel: 0800 148 8890
Email: blmkicb.pcc@nhs.net
www.bedfordshirelutonandmiltonkeynes.icb.nhs.uk

Dear Householder

**For all patients registered with Cauldwell Medical Centre, South Wing, Kempston Road,
Bedford MK42 9DJ**

This letter is for everyone living at this address who is registered as a patient at Cauldwell Medical Centre. Please share it with other members of your household if they are registered with the practice.

We are writing to update you on primary medical care (GP) services at Cauldwell Medical Centre. We wrote to you in January 2025 to let you know that East London NHS Foundation Trust (ELFT) were intending to end their contract to provide services from 30 June 2025 and that we would find a new provider to deliver services from 1 July 2025.

We are pleased to confirm that following discussions ELFT have agreed to continue to deliver services and support the practice until the end of January 2026 to enable the Integrated Care Board to identify a new provider. This will help to bring stability to the provision of health care for the patient population and ensures patient safety is maintained during this time.

We are extremely grateful to ELFT for stepping in as a trusted and experienced partner. Their continued support reflects their strong commitment to local primary care and patient wellbeing and will help bring much-needed stability to the service during this period of transition.

We appreciate your patience as ELFT plan to deliver care from the end of June onwards. There are no changes to the appointment booking processes and some appointments are already available to be booked in July. More appointments will become available as soon as staffing schedules are confirmed.

This letter is for information only and as a patient, you do not need to take any action. Contact details and opening hours of Cauldwell Medical Centre remain the same. We will contact you again once we have further information on the new contract expected to commence in early 2026.

Contacting the practice:

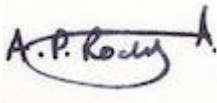
You can contact the practice on telephone number 01234 673710 or online at <https://cauldwellmedicalcentre.com/>.

I would like to change my GP practice, what should I do?

You can find a list of practices which are close to your home on the *Find a GP - NHS* website: www.nhs.uk/service-search. We would, however, encourage you to stay at Cauldwell Medical Centre for the time being before you seek alternative GP services.

If you have a query or concern, or you would like this information in another format or language, please contact the primary care team by email on blmkicb.pccc@nhs.net or leave a voicemail message on telephone number 0800 148 8890 and someone will call you back.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'A.P. Rochford', with a horizontal line extending from the end of the signature.

Dr Andrew Rochford
Chief Medical Officer
Bedfordshire, Luton and Milton Keynes Integrated Care Board